



May 20, 2011

Dear Pam,

Congratulations! Every year, FlipKey and TripAdvisor have the privilege of recognizing our leading vacation rental management clients - folks that go above and beyond within the vacation rental industry. This year, based on the wonderful reviews from your past guests, we would like to recognize **SunQuest Vacations** as one of those excellent companies.

We are very proud to have such high quality vacation rental management companies represented on FlipKey and TripAdvisor. As a token of our appreciation, we would like to present **SunQuest Vacations** with this TripAdvisor 'Rated Excellent' award.

We welcome you to proudly display this award. We know you are committed to providing outstanding service to your guests - and that's something we think everyone should know!

It's been a pleasure having the opportunity to highlight your great rentals and excellent guest services on both FlipKey and TripAdvisor. I look forward to continuing to help educate travelers about your great service and bring more bookings to your rental properties.

Congratulations and thank you for using Flip Key,

**Koryn Okey**

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